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**Roll No. \_\_\_\_\_\_\_\_\_\_\_\_**

**BBA-5212**

**BBA (V Semester) Examination, Dec.2018**

**BUSINESS ADMINISTRATION**

**OPERATIONS MANAGEMENT**

*Time Allowed: Three Hours] [Maximum Marks: 70*

**Note:** Answer **all** questions.

**Q. 1.** Attempt any **six** of the following. **5\*6=30**

1. What are the duties of production manager? Discuss.
2. Deffrence between batch and job shop production system.
3. What are the factors affecting the design of plant layout?
4. Factors affecting the consideration of plant location, explain Briefly.
5. What are the objectives of work study? Explain.
6. What do you understand by motion study? Discuss.
7. Explain the term “Total quality management”.
8. What do you understand by EOQ Technique of inventory management?

**Q.2.** Discuss the scope of production management at micro level. **10**

**Or**

“Effective production planning guarantees better utilization of resources” comment on the statement with justification .

**Q.3.** What are the different factors affecting selection of plant location? Explain   
briefly. **10**

**Or**

What are the different types of plant layout explain in detail.

**Q.4.** Explain the different phases of PPC in operation management. **10**

**Or**

Define the term “Work Measurement” and explain the techniques of work measurement.

**Q.5.** Explain the methods of quality control. **10**

**Or**

What do you understand by inventory management . Explain

* ABC
* EOQ , techniques of inventory management