



## Invoice

### SELLER DETAILS:

Address: **Pal Trading Company**  
 # 31, Sector - 10,, Ambala, HARYANA, 134003  
 Email Id: info.ptc@yahoo.com  
 Contact No : 08360535716  
 GSTIN: 06BNTPT0604G1ZV

GeM Invoice No: GEM-31435310  
 GeM Invoice Date: 11-Jun-2023

Order No: GEMC-511687793196834  
 Order Date: 27-May-2023

[Click here to download seller invoice](#)

### BILL TO:

Buyer Name: Prem Shanker , Registrar 4  
 Address: Sitapur Hardoi Bypass Road, Near IIM Lucknow  
 UTTAR PRADESH 226013 Higher Education Department Uttar  
 Pradesh N/A  
 GSTIN: 09AAAJK1513A1ZV  
 Department: Higher Education Department Uttar Pradesh  
 Office Zone:Khwaja Moinuddin Chishti Urdu Arabi Farsi  
 Universi  
 Organisation: N/A

Seller Tax Invoice Number	Seller Tax Invoice Date	Dispatch Mode	Dispatch Date
PTC/23-24-67	04-Jun-2023	Manual	04-Jun-2023

Place of Supply	Place of Supply State (State/UT Code)	Supply Type	Buyer GSTIN Number
Buyer Location	Uttar Pradesh / 09	Inter-State	09AAAJK1513A1ZV

Delivery Instruction	NA
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Product Description	HSN Code	Measure ment Unit	GST UQ Name	Supplied Qty	Unit Price	Total Price inclusive all Taxes
Aemric Potable water purification system with inbuilt water cooler. RO	8421	pieces	PIECES	4	Rs. 59280.00	Rs. 237120.00
					Taxable Amount Tax Rate (%) IGST Cess Rate (%) Cess Amount Cess in Quantum Rounding Off	Rs. 200949.15 18 Rs. 36170.85 0.000 Rs. 0.00 Rs. 0.00 Rs. 0.00
					Grand Total	Rs. 237120.00 REGISTRAR

I /We hereby declare that our maximum turn over during last three years is only Rs. 25733014 and hence we arenotcovered under the ambit of GST e-invoicing provisions. We do hereby declare that once the said provisions are made applicable to us, we shall issue the duly complied e-Invoice under GST Law.

All GST invoice or document issued by us shall be properly and timely reported under respective returns under GST by us in line with the notified provisions and the applicable tax collected from Buyer shall be timely and correctly paid to the respective Government by us.

In case the Input Tax Credit of GST is denied or demand is recovered from Buyer on account of any act/ omission of us in this regard, we shallbe liable in respect of all claims of tax, penalty and/or interest, loss, damages, costs, expenses and liability that may arise due to such non-compliance. Buyer shall have the right to recover such amount from any payments due to us or from Performance Security, or any other legal recourse from us.

**INK SIGNED SIGNATURES ARE NOT REQUIRED IN SYSTEM GENERATED DOCUMENTS**



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## Contract



**Contract No:** GEMC-511687704266387

**Contract Generated Date:** 08-Jul-2022

**Bid/RA No:** GEM/2022/B/2217254

<b>Organisation Details</b>		<b>Buyer Details</b>	
Type: State Government	Ministry: -	Name: Prem Shanker	
Department: Higher Education Department Uttar Pradesh		Designation: Registrar 4	
Organisation Name: N/A		Contact No: 0522-2774043-	
Office Zone: Khwaja Moinuddin Chishti Urdu Arabi Farsi Universi		Email ID: buycon4.kmcuafu.lko@gembuyer.in	
		GSTIN: 09AAAJK1513A1ZV	
		Address: Sitapur Hardoi Baypass Road, Near IIM, LUCKNOW, UTTAR PRADESH-226013, India	
<b>Financial Approval Detail</b>		<b>Paying Authority Details</b>	
IFD Concurrence: No	Designation of Administrative Approval: Vice Chancellor	Payment Mode: Offline	
Designation of Financial Approval: Finance Officer		Designation: Finance Officer	
		Email ID: buyer1.kmcuafu.lko@gembuyer.in	
		GSTIN: -	
		Address: Sitapur Hardoi Baypass Road, Near IIM, Lucknow, UTTAR PRADESH-226013, India	
<b>Consignee Details</b>			
S.No	Consignee Name & Address	Service Description	
1	Name: Prem Shanker Contact: 0522-2774043- Email ID: buycon4.kmcuafu.lko@gembuyer.in GSTIN: 09AAAJK1513A1ZV Address: Sitapur Hardoi Baypass Road, Near IIM, LUCKNOW, UTTAR PRADESH-226013, India	ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Potable water purification system with inbuilt water cooler.; upto 3; PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, f..	
<b>Service Provider Details</b>			
GeM Seller ID:	C207200001503560		
Company Name:	TechOreo Host & Security		
Contact No.:	07985460034		
Email ID:	techoreohost@gmail.com		
Address:	577-A, Jamalpur, Surapur, Ambedkar Nagar, UTTAR PRADESH-224227, -		
MSME verified:	Yes		
MSME Registration number:	UDYAM-UP-04-0000417		
MSE Social Category:	OBC		
MSE Gender:	Male		
GSTIN:	09AOOPV2093Q1ZR		
*GST / Tax invoice to be raised in the name of - Consignee			
<b>Service Details</b>			
<b>Service Start Date (latest by) :</b> 15-Jul-2022		<b>Service End Date :</b> 14-Jul-2023	
<b>Category Name : ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2)</b>			
<b>Billing Cycle :</b> quarterly			
<b>Description</b>		<b>Annual Maintenance cost per water purification and conditioning system (INR)</b>	
<b>Zipcode</b>	NA		
<b>Annual maintenance contract (AMC) for kind of water purification/ conditioning System Category</b>	Potable water purification system with inbuilt water cooler.		
<b>Vintage of water purification / conditioning System covered under the service ( Yearly)</b>	upto 3	21	
<b>District</b>	NA	3924.000	
<b>Type of AMC Package</b>	PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, filters, membranes, All electrical parts		

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including pump and compressor	
<b>Total Amount (Formula) :</b> ( Annual Maintenance cost per water purification and conditioning system*Quantity* Contract Period/365 )	
<b>Total Value without Addons (INR)</b>	82404
<b>Total Addon Value (INR)</b>	0
<b>Total Value Including Addons (INR)</b>	82404
<b>Amount of Contract</b>	
<b>Total Contract Value Including All Duties and Taxes (INR)</b>	<b>82404</b>
<b>SLA Details</b>	
<p><b>SERVICE STC</b></p> <p><b>SPECIAL TERMS AND CONDITIONS</b></p> <p><b>FOR ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM</b></p> <p><b>1. PREAMBLE:</b></p> <p>All Annual Maintenance Contracts placed through GeM shall be governed by following set of Terms and Conditions:</p> <ol style="list-style-type: none"> <li>1. General terms and conditions for Goods and Services;</li> <li>2. Service Specific STC of AMC Services - as defined in Service Catalogue which includes SLA for the Service for a product;</li> <li>3. BID / Reverse Auction specific ATC (if applicable)</li> </ol> <p>1. The above terms and conditions are in reverse order of precedence i.e. Bid / RA Specific ATC shall supersede the Service Specific STC and GTC and Service Specific STC shall supersede over the GTC, only in case of any conflicting provisions.</p> <p>2. The above set of conditions along with Scope of service including price as enumerated in the Contract Document shall be construed to be part of the contract.</p> <p><b>2. Agreement Overview</b></p> <p>This Agreement represents a Special Terms and Condition and also includes the specific Service Level Agreement ("SLA") between the Buyer and the Annual Comprehensive Maintenance Service Provider Agency. This Agreement outlines the Scope of Work, Stakeholder's Obligation and General Terms and Conditions of Services covered as they are mutually understood by the stakeholders.</p> <p><b>3. Objective And Goals</b></p> <p>The objective of this Agreement is to ensure that the proper elements and commitments are in place to provide consistent delivery of maintenance service to buyer by service provider.</p> <p>The goals of this Agreement are to:</p> <ol style="list-style-type: none"> <li>1. Provide clear reference to service ownership, accountability, roles and/or responsibilities.</li> <li>2. Present a clear, concise and measurable description of service provision to the customer.</li> <li>3. Depict Terms and Conditions of the service for all the involved stakeholders.</li> </ol> <p>To ensure that all stakeholders understand the consequences in case of termination of services due to any of the stated reasons, violations of service level agreement</p> <p>The agreement will act as a reference document that both the parties have understood the mentioned terms and conditions and have agreed to comply the same.</p> <p><b>4. Stakeholders</b></p> <p>Following are the stakeholders associated with this agreement:</p> <ul style="list-style-type: none"> <li>• Buyer / Consignee-</li> <li>• Service Provider or Annual Maintenance Contract Service Provider</li> </ul> <p>The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses payment terms and penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same.</p> <p><b>5. Scope of the services</b></p> <p>The maintenance involved shall be as per the packages specified. The scope of Annual Comprehensive Maintenance (AMC) Service covers upkeep and smooth working of the equipment within the premises of user department as per laid down SLA and any other provisions contained in the contract. The AMC services shall consist/ inclusive of the following:</p> <ol style="list-style-type: none"> <li>1. Preventive Maintenance Service (PMS)</li> <li>2. Comprehensive Maintenance Services</li> <li>3. Break Down Services/Repair (BDS)</li> </ol> <p><b>5.1 Preventive Maintenance Service (PMS)</b></p> <p>AMC service provider shall carry out preventive maintenance Services (PMS) on <b>monthly</b> basis and shall plan, as per schedule of quantities, such that maintenance is carried out at users/consignee location for equipments covered in the AMC. PMS will be done once in every month during currency of the contract. A separate logbook should be maintained to record the preventive maintenance carried out for equipment. The AMC service provider must submit the preventive maintenance report along with satisfactory service report from the user to designated authority / nodal officer of buyer for record and SLA compliance.</p> <p><b>5.2 Comprehensive Maintenance Services</b></p>	



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The scope of comprehensive maintenance covers upkeep and smooth working of the equipment/system within the premises of the user department as per laid down SLA, Package and other provisions covered in the contract. Service provider should carry out the comprehensive maintenance once in a year (preferably with in first quarter of award of contract) through trained, experienced and competent service engineer and as per benchmarked maintenance practices / OEM manuals. Continuous efforts should be made by service provider to minimise the down time of the water purifier as a part of the duties of the service provider agency. The service provider shall ensure the equipments/systems covered under the contract are maintained at optimum operating levels.

### 5.3 Break Down Services/Repair (BDS)

It shall be the responsibility of the service provider to ensure that as soon as a break down occurs immediately service engineers are deputed for carrying out the repairs and make the equipments/systems, covered under contract, in working conditions. Service provider should have adequate stock of required parts and spares which may need to be replaced. Service provider is expected to ensure that up time as prescribed in the SLA is maintained

### 6. Different Types Of Packages Offered Under AMC

The AMC services offering shall be in terms of different packages depending on coverage of basic servicing, filters, Membranes, electrical parts etc. The details are as indicated below

#### 1. PACKAGE-1 : Water purifier and conditioning system maintenance involving basic servicing

This package ( Package-1) will cover visits by service engineer to carryout periodic maintenance of the equipment/ systems covered under the contract. It is suitable for equipments such as water coolers, gravity water filters, water dispensers etc where periodic change of filters etc as consumable are not required. In unforeseen condition, if any major components (pump/compressor) failure occurs during the currency of AMC, the service provider shall replace it on extra charge. Buyer shall decide themselves the reasonability of the extra charges for such unforeseen failures.

#### 1. PACKAGE-2 : Water purifier and conditioning system maintenance involving basic servicing with maintenance of filters

This package ( Package-2) will cover periodic change of filters and activated carbon etc as consumable and visits by service engineer to carryout maintenance service of the equipment covered under the contract. It is suitable for equipments such as Potable water purifiers with/without water coolers, RO water purifiers, water ATM etc where periodic change of filters and activated carbon etc as consumable are required. In unforeseen condition, if any major components (membrane/pump/compressor) failure occurs during the currency of AMC, the service provider shall replace it on extra charge. Buyer shall decide themselves the reasonability of the extra charges for such unforeseen failures

#### 1. PACKAGE-3 : Water purifier and conditioning system maintenance involving basic servicing plus maintenance of filters and membrane

This package ( Package-3) will cover periodic change of filters, membrane/UV tube and activated carbon etc as consumable and visits by service engineer to carryout maintenance service of the equipment covered under the contract. It is suitable for equipments such as higher capacity RO/UV/UF/NF water purifiers, water ATM etc where periodic change of filters, membrane, UV lamps etc as consumable are required. In unforeseen condition, if any major components (pump/compressor) failure occurs during the currency of AMC, the service provider shall replace it on extra charge. Buyer shall decide themselves the reasonability of the extra charges for such unforeseen failures

#### 1. PACKAGE-4 : Water purifier and conditioning system maintenance involving basic servicing, filters, membranes, All electrical parts including pump

This package ( Package-4) will cover periodic change of filters, membrane/UV tube and activated carbon etc as consumable and visits by service engineer to carryout maintenance service of the equipment covered under the contract. It is suitable for equipments such as higher capacity RO/UV/UF/NF water purifiers, water ATM etc where periodic change of filters, membrane, UV lamps etc as consumable are required. Further it also covers components (components in the water line) such as pump etc. However components other than water line such as compressor and other electrical parts failure occurs during the currency of AMC, the service provider shall replace it on extra charge. Buyer shall decide themselves the reasonability of the extra charges for such unforeseen failures

#### 1. PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, filters, membranes, All electrical parts including pump and compressor

This package (Package-5) will cover periodic change of filters, membrane/UV tube and activated carbon etc as consumable and visits by service engineer to carryout maintenance service of the equipment covered under the contract. It is suitable for equipments such as higher capacity RO/UV/UF/NF water purifiers, water ATM, Electro De-ion based water purifiers etc where periodic change of filters, membrane, UV lamps, etc as consumable are required. Further it also covers all electrical parts and accessories/ components such as pump, compressor, Electro De-ion Module etc. without any extra cost.

NOTE (1) : The AMC service order shall indicate the relevant package as ordered by the buyer and AMC holder shall accordingly render the services

### 7. Buyer Obligations

1. Buyer should provide the details such as model numbers of equipments/ system etc for information to the prospective service provider at the time of bidding. The details shall include all the WATER PURIFICATION AND CONDITIONING SYSTEMS including its integral/ essential part and accessories of the System to be covered under the scope of the contract while bidding for the services. Further on entering the contract may provide spare parts list, cat part ID etc as available with them to the service provider for effective service rendering. Service provider shall also have knowledge regarding spare parts and part list numbers etc for the equipments for which they are offering the services.
2. Buyer shall nominate a Nodal officer/engineer in-charge from its organization to coordinate with Service Provider to facilitate proper co-ordination.
3. Buyer Department shall ensure that the Service Provider or its authorized personnel gets the required access to location/areas/rooms for providing the services as per contract.
4. Buyer should also indicate details of any previous break downs and repairs made on the equipment at start of the AMC services to the successful service provider.

#### 5. Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed GeM."

### 8. Service Provider Obligations

1. Service provider should maintain register indicating details of equipment/Equipments being maintained and details of rooms/place where they are placed. In case any equipments shifted during tenure of the contract with same location the change details are also to be kept on record/registers. Such shifting within the same location shall be done under supervision of the AMC service provider and buyer department should ensure that information is given to service provider and they are also associated. However cost of such shifting shall not be responsibility of service provider

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2. Service Provider should depute trained and technically competent service engineer / engineers at users premises to ensure proper upkeep of equipment and quick resolution of fault during the AMC period.
3. Service provider should have facility to enable user department to register complaints through call centre or through website or email .In case of several equipments involved service provider can also consider maintaining a help desk in premises of consignee Proper record of the complaints should be maintained by the AMC call centre/office/Support Engineer /help desk at each consignee location / user premises.
4. Service Provider should ensure availability of suitable instruments / tools for their service engineer to examine and repair the equipment. Any cleaning solution or chemical required also to be made available to service engineer
5. Service Provider is required to maintain the log sheet which will include number of services provided during the contract period with dates and part of the equipment got repaired or replaced, with its proper model number and necessary details.
6. The Service Provider must fulfil the requirement of number of maintenance services.
7. Service provider shall maintain the confidentiality of any information related to the equipments under AMC . Service provider will be required to take appropriate actions in respect of personnel engaged to ensure the obligations of non-use and non-disclosure of confidential information.
8. Service provider shall ensure strict compliance of scope of services as per package offered by them and specified in the order
9. Replacement of filters, membranes and other parts shall be under responsibility of service provider as specified in relevant package. The replacements are to be effected as per requirements specified in OEM Manual.

#### **9. Special Terms and Conditions**

1. Service provider shall have experience in repair and maintenance services
2. Water purifier is to be checked for ensuring output water TDS level within permissible limits as per specification the equipment during monthly preventive maintenance visits.
3. The comprehensive maintenance includes preventive maintenance on monthly basis and regular services of the various equipment and/or replacement of any items necessary for keeping the purifier in active working condition and free from any defects/disturbance and on any unscheduled call for corrective and maintenance services.
4. The user Departments shall provide details of Equipment Quantity, Location, Invoice Date/ vintage , Brief Problems of Machine (if any), to enable the service provider to prepare the maintenance work.
5. Service Provider, as per need and requirement of the contract fulfilment, shall ensure appropriate deployment of the manpower.
6. Repair should be conducted as per standard accepted guidelines for the water purifier repair and as per OEM manual .The parts/components/sub-assemblies used for repair/replacement by the service provider will be of same make and functional capability as originally available in the PURIFIER . All types of spares, consumables and accessories shall be available with the service provider for equipments covered under the contract. An undertaking is required to be submitted to this effect at start of AMC services.
7. The new parts when to be fitted is to be verified before fitting to equipments .The removed part is to be handed over to user department .In case service provider notice any part is missing same to be brought to notice of buyer department or otherwise responsibility shall be of service provider Service provider shall ensure that only original parts of same make/brand are used for replacement
8. Escalation matrix and name of persons coordinating AMC jobs to be submitted to buyer after AMC is awarded. Service provider shall make sure that equipment under AMC are in working conditions in users' premises. The service provider shall provide service support as and when required during the AMC period without any extra cost
9. Immediately on award of the service contract, the service provider would give a report regarding taking over of the water purifier . It shall be the responsibility of the service provider to make the water purifier work satisfactorily throughout the contract period, also to hand over the water purifier to the department in working condition on expiry of the contract. In case any damage in the same is found, penalty would be applied at the time of payment and the amount as per the defined penalty would be deducted.
10. All the consumable articles / parts such as material required for cleaning repairs and maintenance will be provided by the service provider at no extra charge to the buyer. The spares and accessories shall be of standard quality .The spares and accessories shall be compatible with purifier and according to specification provided by the manufacturer and with best quality
11. In case of delay in attending to problems, breakdown of systems due to improper handling by service provider personnel etc suitable penalties for violation of service level agreements shall be levied as indicated in the Penalty Clauses
12. The comprehensive maintenance/ annual maintenance shall be carried out primarily at the premises as specified in the service order, during office hours. In case, the Service Provider feels that the equipment cannot be repaired at site, they should carry and deliver the equipment back at their own cost and risk to get it repaired promptly. While taking out the equipment Gate pass to be obtained from the Buyer/nodal officer.
13. After carrying out repair when required certificate regarding equipment working should be obtained from concerned user department representative
14. In case the Service Provider fails in adhering to the maintenance requirements, and Buyer made alternative arrangements for the servicing/maintenance, then Service Provider would reimburse the cost of such arrangements
15. A preventive periodic maintenance report shall be submitted by the service provider to the buyer organization nodal officer
16. Service provider to give guarantee for the replaced part as per OEM warranty or at least 6 months if not covered in OEM warranty .Service provider is to ensure that only original part of same model/brand are used for replacement .In case of replacement of parts are not covered as per the package applicable service provider shall ensure that rates charged are not more than OEM rates.
17. Response Time : Ordinarily a complaint must be attended within 24 hours when no change of spare part is involved; however, in case of requirement of change of spare part, the complaint should be resolved within 72 hours of lodging . In case the system is not repaired, or an alternative system not supplied within the period of 72 hours from the time of failure reported, then the buyer may choose to get the same repaired by or replaced from any other agency and the cost and expenditure incurred therein shall be recoverable from the service provider.
18. **System Uptime :** Service provider shall ensure that equipment is maintained and in case of any reported fault shall be repaired without any delay. The total uptime of the equipment should be 95% of the period covered in the AMC.
19. AMC Service provider shall be responsible for ensuring that the resources employed for carrying out the servicing and repair shall conduct themselves appropriately in the premises of the buyer department. In case of any misconduct penalties as indicated in the SLA shall be levied and service provider shall be required to terminate the resource with immediate effect.
20. The service provider shall provide proper identification cards for the resources and uniform etc so that the only authorized service persons are attending to the servicing and repair work. The details of resources who shall be used for carrying out work should be informed in advance to maximum extent possible
21. In case resources employed by service provider resort to any theft the cost of the article shall be recoverable from the service provider in addition to any other criminal action against the resource
22. The resources used by service provider to carry out maintenance shall be on rolls of service provider and shall have no claim whatsoever for any benefits from the buyer department. Service provider shall be responsible for complying with any applicable minimum wages and other statutory compliances

#### **10. Payment Terms**

1. The payment will be made to AMC Service provider on quarterly basis (if the services are satisfactory) on submission of bill by the service provider on completion of each quarter after deducting penalty amount, if any.
2. Enhancement or decrease of taxes, duties or prices of components, etc., will not affect the AMC rates during the entire period of AMC; no difference shall be paid or claimed as a result of the above.

#### **11. Breach of Contract And Termination**

- 11.1. The Agreement shall be come to an end either on completion of the Contract Period or shall be terminated for the following reasons by either party:
  1. Mutual consent: The contract may be terminated based on mutual consent in case the services are no longer required by the Buyer by providing reasonable

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notice period as per the term of the contract or minimum of 30days. Termination based on mutual consent will not attract any penalties or shall not be liable for any extra payments other than payment of invoices raised till the time of termination including notice period.

2. Breach of contractual obligations: Any incidents considered as the breach of contract will result in immediate termination of services. The Buyer shall have the right to terminate the Contract effective immediately by giving written notice to the Service Provider if, the Service Provider breaches a material provision of this Contract where that breach is not capable of remedy; or if the Service Provider breaches any provision of this Contract and fails to remedy the breach within 14 days after receiving notice requiring it to do so. The Service Provider shall have the right to terminate the contract without any liability to the Buyer if the Buyer fails to make payments to the Service Provider as per the payment scheduled agreed in the Contract.

#### 12. Breach of SLAs:

The Service Provider shall be responsible for faithful compliance of the terms and conditions of this agreement. In case of noncompliance of Service obligations, penalty per default will be imposed as per SLA. Non delivery of service in time, not starting work in time, violation of existing laws and statutory requirements, Committing fraud etc. will be considered as a major default and the contract will be cancelled immediately without giving any further notice

1. Penalty to be imposed if the resolution / maintenance involving part replacement is delayed above 72 Hrs
2. If the service providers are not able to complete or turn up for the calls, then users can avail the services from any other local service provider / local technician and the amount so spent can be deducted from the bill of Service Provider / from his due amount.
3. Penalty will be imposed in case of failure to meet the SPECIFIED Uptime
4. The cumulative penalty cannot exceed 10% of the contract value for that period. The contract may be terminated by the Buyer once this limit is breached without any prejudice to other contractual remedy.

#### Penalties

Sl. No	Service Level Agreement	Base Line Performance	First default	Second default	Third default and subsequent defaults
1	Delay in starting the AMC Services	AMC services to start within maximum 2 weeks	Termination of contract		
2	Log sheet Maintenance	Log sheet to be maintained Per Visit / per maintenance arising on call	Warning to be given	Rs 250	Rs 500
3	Delay in carrying out Preventive maintenance as per schedule	To be carried out as per intervals applicable	0.5 % of billed amount for every day delay		
4	Delay in carrying out repairs where no spare part change is involved	24 hours of reporting	1 % of billing amount for the quarter for every one day delay	2% of billing amount for quarter for every one day delay	3% of billing amount per quarter for every one day delay
5	Delay in carrying out repair in where change of spare part is involved	should be resolved within 72 hours of lodging	2 % of billing amount for the quarter for every one day delay	3 % of billing amount for quarter for every one day delay	5 % of billing amount per quarter for every one day delay
6	Non provision of proper identity card to resources employed by service provider or non display of identity card	Should be provided	Rs 500	Rs 750	Rs 1000 for 3 <sup>rd</sup> and subsequent default
7	If the employee of service provider is found to have misconduct or misbehaved in any manner or resort to any violent behaviour etc with or employees of buyer organisation or other employees of service provider	No such occasion should happen	Rs 1000 and resource to be terminated in addition to any other action as deemed fit by buyer organization	Rs 2500 and resource to be terminated in addition to any other action as deemed fit by buyer organization	Rs 5000 and resource to be terminated in addition to any other action as deemed fit by buyer organization
8	Substandard parts /Non OEM parts are used while undertaking replacement	No such occasion should happen	Immediate replacement with genuine and quality parts with penalty of Rs 1000	Immediate replacement with genuine and quality parts with penalty of Rs 2500	Cancellation of the contract

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**Additional Required Data/Document(s) : Buyer**

1. Detailed description such as Model, Brand , Specifites, associated accessories etc, of the assets to be covered under the AMC ( Water Purifier And Commissioning System) Maintenance/Training/Basic Servicing, Khata, Headphones, All Electrical Parts/Brassring Pump And Compressor.

**Additional Data/Document(s) : Seller**

1. Certificate (Requested in ATC) [4558.html](#)

#### Terms and Conditions

##### 1. General Terms and Conditions:

1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or Bidding/Reverse Auction Additional Terms and Conditions (ATC), as applicable.

##### 2. Buyer Added Bid Specific Terms and Conditions:

###### 2.1 General:

Upload Manufacturer authorization: Whenever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

###### 2.2 General:

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

###### 2.3 Service & Support:

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of **Uttar Pradesh**. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

###### 2.4 General:

Actual delivery (and Installation & Commissioning (If covered in scope of supply)) is to be done at following address: Khwaja Moinuddin Chishti Language University, Etahpur, Hardoi, Uppr. Khasiyan 234655.

###### 2.5 General:

Holder Financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

###### 2.6 Service & Support:

Dedicated 1800 Free Telephone No. for Service Support : KUDK/DEM must have Dedicated 1800 Free Telephone No. for Service Support.

###### 2.7 General:

End User Certificate: Whenever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

###### 2.8 Certificate:

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

Note: This is system generated file. No signature is required.



REGISTRAR  
KHWAJA MOINUDDIN CHISHTI  
LANGUAGE UNIVERSITY,  
LUCKNOW

INVOICE										Original/Duplicate/Triplicate			
<b>AQUAMART</b>													
Reverse Charge	: Yes					Work Order Date.	: 03/07/2019						
Invoice No.	: PUR19-20/484					Work Order No.	: 673/UAFU/KUSKA/2019/379/17						
Invoice Date.	: 05/07/2019					Date of Supply	: 05/07/2019						
State	: UP					State Code :	09	Place of Supply	: LUCKNOW				
Details of Dealer / Billed from										Details of Consignee / Shipped to			
Name	AQUAMART					Name	KCMU						
Address	Shop No. 3-9-10 Ashish Palace, Near Engg. College Chauraha					Address	: SITAPUR HARDOI BY PASS ROAD						
Aliganj, Lucknow						MOB.	: 8840458066						
GSTIN	09ESAPS1504M1ZI					GSTIN	:						
State	: UP					State	: UP						
State Code - : 09										State Code : 09			
Sl. No.	Name of the Product	HSN ACS	Qty	Rate	Amount	Discount	Taxable Value	CGST		SGST		IGST	Total
								Rate	Amount	Rate	Amount		
1	AQUAGUARD ENHANCE RO	8421	1	12,288.14	12,288.14		12,288.14	9%	1,105.93	9%	1,105.93		14,500.01
Total			1		12,288.14		12,288.14		1,105.93		1,105.93		14,500.01
Total invoice amount in words: FOURTEEN THOUSAND FIVE HUNDRED & ONE PAISA ONLY													
<u>  Bank Details  </u>													
<u>  BankName  </u>		HDFC Bank											
Bank Account No.		: 50200011048720											
Bank Branch IFSC Code		: HDFC0000412											
Certified that the particulars given above are true and correct <b>AQUAMART</b> <b>M. No. 7388188860</b> <b>Ph: 0522-4060673</b>													
Entered in GANCS2 Page No. 216 and recommended for payment 18/7/19 Verified (Shakti Bhawan) (Co-Office)													

सहायक स्टारकी  
 खाजा मुइनुद्दीन विश्वी उद्दी  
 कारसी विश्वविद्यालय लखनऊ

AQUAMART									Original/Duplicate/Triplicate				
INVOICE									Details of Consignee / Shipped to				
Reverse Charge	: Yes				Work Order Date.	: 03/07/2019							
Invoice No.	: PUR19-20/484				Work Order No.	: 673/UAFU/KUSKA/2019/379/17							
Invoice Date.	: 05/07/2019				Date of Supply	: 05/07/2019							
State	: UP				State Code :	09	Place of Supply	: LUCKNOW					
Details of Dealer / Billed from									Details of Consignee / Shipped to				
Name	AQUAMART				Name	KCMU							
Address	Shop No. 3-9-10 Ashish Palace, Near Engg. College Chauraha Aliganj, Lucknow				Address	SITAPUR HARDOI BY PASS ROAD							
GSTIN	09ESAPS1504M1ZI				MOB.	8840458066							
State	: UP				GSTIN	:							
				State Code - :	09					State Code : 09			
Sl. No.	Name of the Product	HSN ACS	Qty	Rate	Amount	Discount	Taxable Value	CGST		SGST		IGST	Total
								Rate	Amount	Rate	Amount		
1	AQUAGUARD ENHANCE RO	8421	1	12,288.14	12,288.14		12,288.14	9%	1,105.93	9%	1,105.93		14,500.01
Total				1	12,288.14		12,288.14		1,105.93		1,105.93		14,500.01
Total invoice amount in words: FOURTEEN THOUSAND FIVE HUNDRED & ONE PAISA ONLY								Total Amount Before Tax :				12,288.14	
								Add: CGST 9% 1,105.93				1,105.93	
								Add: SGST 9% 1,105.93				1,105.93	
								Add: IGST					
								Total Tax Amount : GST				2,211.87	
								Total amount After Tax :				14,500.01	
								Certified that the particulars given above are true and correct					
								AQUAMART M. No. 7388188860 Ph: 0522-4060673					
Entered in C.O.G.S. Page No. 216 and recorded for payment 18/07/19 (M. No. 7388188860)								Verified (State Sub-Office)					
सहायक स्टारकीट खाजा मुहम्मदीन विश्वी उद्दीप कारसी विश्वविद्यालय लखनऊ								(State Sub-Office)					

A.No110.48./Reg/UAFU/2019  
30-3-19

**Informatics Publishing Limited**

No. 194, R.V. Road, P.B. No. 400  
Basavanagudi, Bangalore-560 004, India  
Tel : +91-80-40387777  
Fax : +91-80-40387600  
Email : info@informaticsglobal.com  
CIN : U72200KA2006PLC040165 / GSTIN : 29AACCT4896Q1Z8  
[www.informaticsglobal.com](http://www.informaticsglobal.com)

**Tax Invoice**

Invoice No : SINV-TAX-18-19-01474	Invoice Date : 28-03-2019
PO No : 310/2019/480/18	PO Date : 26-03-2019
SO No : SO-2019-02437	SO Date : 27-03-2019
Place of Supply : 09-Uttar Pradesh	Payment Terms: Immediately
<b>Customer Name :</b> Khwaja Moinuddin Chishti Urdu, Arabi-Farsi <b>Billing Address :</b> Khwaja Moinuddin Chishti Urdu, Arabi-Farsi University, Lucknow, Uttar Pradesh, State Code: 09, PIN: 226020, India	<b>Customer Name :</b> Khwaja Moinuddin Chishti Urdu, Arabi-Farsi <b>Shipping Address :</b> Khwaja Moinuddin Chishti Urdu, Arabi-Farsi University, Lucknow, Uttar Pradesh, State Code: 09, PIN: 226020, India
<b>End User:</b> <b>Customer GSTIN:</b> URD	

Sr	Item	Description	HSN	Quantity	Rate	Amount
1	J-GateComplete J-Gate	J-Gate - Complete Set (For Two years) (28/03/2019 To 27/03/2021)	998431	Nos 2.0	₹ 117,300.00	₹ 234,600.00
	<b>Total</b>			<b>2.0</b>		<b>₹ 234,600.00</b>

Paid ₹ 234,600.00  
 IGST @ 18% ₹ 42,228.00  
 Grand Total ₹ 276,828.00

In Words : INR Two Lakh, Seventy Six Thousand, Eight Hundred And Twenty Eight only.

**Bank Details:**

A/c Name: Informatics Publishing Ltd, Bank & Branch: Canara Bank, South End Road Branch, Bangalore, A/c Number: 1173257000988, IFSC Code: CNRB0001173

**Declaration**

We declare that this invoice shows the actual price of the goods described and that all particulars are true and correct.

**Informatics Publishing Limited**

Authorized Signatory



Registrar

Mr. Iqbaljeet

16/4/19

Bmisha

REGISTRAR  
KHWAJA MOINUDDIN CHISHTI  
LANGUAGE UNIVERSITY,  
LUCKNOW

Invoice No. 1407

Dated 1-Jan-2020

# Shubham Computronics

(Tally 5 Star Sales &amp; Solution Partner)

84/61/27, Himgiri House, Opp. Tejab Mill Campus

Anwarganj Kanpur - 208003

GSTIN/UIN: 09AKDPM5768L1ZH

State Name : Uttar Pradesh, Code : 09

Contact : 9415052380, 9236194961, 9918044449

E-Mail : shubhamtally@gmail.com, info@shubhamcomputronics.com

## Tax Invoice

Party : Khwaja Moinuddin Chisti Urdu Uni.  
 Near- IIM Sitapur- Hardoi Bye Pass Road  
 GSTIN/UIN : 09AAAJK1513A1ZV  
 Phone : 7080999754  
 E-mail ID: upuafulucknow@gmail.com

State Name : Uttar Pradesh, Code : 09  
 Place of Supply : Uttar Pradesh

Sl No.	Description of Goods	HSN/SAC	GST Rate	Quantity	Rate per	Amount
1	Tally Software Services(TSS) Silver Batch : 765521667	997331	18 %	1 Nos	3,600.00	Nos 3,600.00
			CGST			324.00
			SGST			324.00
		Total		1 Nos		₹ 4,248.00

Amount Chargeable (in words)

E. &amp; O.E

INR Four Thousand Two Hundred Forty Eight Only

	Taxable Value	Central Tax		State Tax		Total Tax Amount
		Rate	Amount	Rate	Amount	
	3,600.00	9%	324.00	9%	324.00	648.00
	Total: 3,600.00		324.00		324.00	648.00

Tax Amount (in words) : INR Six Hundred Forty Eight Only

Remarks:

Ashwani

### Company's Bank Details

Bank Name : Union Bank of India A/c 430801010118026

A/c No. : 430801010118026

Branch &amp; IFS Code : Sisamau &amp; UBIN0543080

### Declaration

Declaration pursuant to Notification (Income Tax) No. 21/2012/F.No.142/10/2012-SO(TPL) dated 13.6.2012: "This is a resale of Software without any modification, and tax has been deducted under Sec. 194J". Our PAN number is AKDPM5768L  
 Customer's Seal and Signature

for Shubham Computronics

Authorised Signatory

# ENTREPRISES

GSTIN: 09BMGPR9200J1ZP



Authorised Distributor:  
Kent RO Systems Ltd.  
Dist. Code BPSDO7522

3

o. 143

**Order No**

Date \_\_\_\_\_

10/06/19  
13/9/17

Three and Two

✓ Carly

~~work done~~ For HANUMANT ENTERPRISES  
~~Academy Block~~ ~~EDITIONS~~ ~~any event or circumstances arising beyond its control~~  
~~ice has been realised~~ ~~"Hanuman Enterprises".~~ ~~agar, Lucknow~~ ~~Work done~~ ~~Boys Hostel & Girls Hostel~~ ~~Sundar Nagar~~

as to pay the full payment in cash.

onsible for any defects & warranty.

# uman Enterprises

## R.O. BASE PURIFIRE SALES & SERVICES

Annual Receipt / Annual Contract Receipt

## ପ୍ରକଟ ଧାରାବାହି

Tax Bill no 148

ICR No

122

Date : 10/06/12

Type of service :

Model: Orclassic

Received with thanks the sum of Rs. 2600.1 (Rs. ....)

Total Amount in words Rs. Three thousand  
Sixty eight hundred

for : Hanumant Enterprises

**Customer's Sign**

E. & O. E.

## General Conditions

- 1) The Franchisee shall be entitled to cancel or postpone delivery in any event or circumstance arising beyond its control.
- 2) Terms of Payment : Advance or Against Delivery.
- 3) Goods will remain in the custody of Franchisees until full repair/ services charges have been realised.
- 4) Cheque to be crossed and marked A/c Payee in the name of Hanuman Enterprises
- 5) Cheque subject to realisation.
- 6) All subjects to Lucknow Jurisdiction only.

Address: **Brijshas** 5 Deep Plaza Market Vikas Nagar  
Gulacheen Mandir Kursi Road Near Mama Chauraha  
Lucknow - 226022 **0522-4300813, 9918263438**  
REGISTRAR  
KUTUBIA MOINUDDIN CHISHTI  
MOBILE NO: 9152816864  
LUCKNOW

# umannt Enterprises

## R.O. BASE PURIFIRE SALES & SERVICES

TAX BILL NO 148

um Receipt / Annual Contract Receipt

ICR No.:

127

Date: 10/06/19

2121062019-1

Model: OR classic

Type of service:

Received with thanks the sum of Rs. 2600/- Rs.

10) Vide cash/ Cheque No. 10 Date

Drawn on OR being the service contract amount for

1/2/3 Year(s) for the above Purifier. This Service Contract will be valid for the period from 10/06/19 to 09/06/2020 payment for the goods/Services referred.

for: Hanumant Enterprises

Customer's Sign

E. & O. E.

### General Conditions

- 1) The Franchisee shall be entitled to cancel or postpone delivery in any event or circumstance arising beyond its control.
- 2) Terms of Payment: Advance or Against Delivery.
- 3) Goods will remain in the custody of Franchisees until full repair/ services charges have been realised.
- 4) Cheque to be crossed and marked A/c Payee in the same of Hanumant Enterprises
- 5) Cheque subject to realisation.
- 6) All subjects to Lucknow Jurisdiction only.

Address: Shop No 5 Deep Plaza Market Vikas Nagar  
Gulacheen Mandir Kursi Road Near Mama Chauraha  
Lucknow Pin Code 226022 0522-4300813, 9918263438  
Mobile No 9151216866 Bmisha

Remarks	TOTAL	2600/-
	LABOUR	468/-
	GST	
	G. TOTAL	3068/-

Total Amount in words Rs. Three thousand & Sixty Eight Only

### REGISTRAR

KHWAJA MOINUDDIN CHISHTI  
LANGUAGE UNIVERSITY,  
LUCKNOW

## **mant Enterprises**

L.O. BASE PURIFIRE SALES & SERVICES

**Receipt / Annual Contract Receipt**

## ମାଟିଲା ଦିନା ୧୯

Try Bill Woyles

ICR No.:

129

Date : 10/06/19

### Type of service

Total Amount in words Rs. Three Thousand Sixty eight Only

Address Shop No 5 Deep Plaza Market Vikas Nagar  
Gulacheen Mandir Kursi Road Near Mama Chauraha  
Lucknow Pin Code 226022 **0522-4300813, 9918263438**  
Mobile No 9151216864

Omisha

REGISTRAR  
KHWAJA MOINUDDIN CHISHTI  
LANGUAGE UNIVERSITY,  
LUCKNOW

INVOICE										Original/Duplicate/Triplicate											
AQUAMART																					
Reverse Charge	: No				Purchase Order No.		: 474/M V V/KU 5 KA/2020/379/17														
Invoice No.	: PUR20-21/218				Purchase Order Date		: 24/06/2020														
Invoice Date.	: 25/06/2020				Date of Supply		: 25/06/2020														
State	: UP				State Code - 09	Place of Supply	: LUCKNOW														
Details of Dealer / Billed from						Details of Consignee / Shipped to															
Name: AQUAMART Address: Shop No. 3-9-10 Ashish Palace, Near Engg. College Chauraha Aliganj, Lucknow TEL: 0522-4060673 GSTIN: 09ESAPS1504M1Z1						Name	: KMCU (ACCOUNTING OFFICE)														
						Address	: SITAPUR HARDOI BY PASS IM ROAD LUCKNOW														
						MOB.	: 8840458066														
						GSTIN	:														
State Code - 09						State	: UP														
							State Code - 09														
Sl. No.	Name of the Product	HSN ACS	Qty	Rate	Amount	Taxable Value	CGST		SGST		Total										
							Rate	Amount	Rate	Amount											
1	ACMC OF AQUAGUARD MEGNA RO	8421	1	4,237.29	4,237.29	4,237.29	9%	381.36	9%	381.36	5,000.00										
Total			1		4,237.29	4,237.29		381.36		381.36	5,000.00										
Total invoice amount in words: Five Thousand Only																					
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2" style="text-align: center; padding: 2px;">  Bank Details  </td> </tr> <tr> <td colspan="2" style="text-align: center; padding: 2px;">  BankName  </td> </tr> <tr> <td colspan="2" style="text-align: center; padding: 2px;">HDFC Bank</td> </tr> <tr> <td colspan="2" style="text-align: center; padding: 2px;">Bank Account No. : 50200011048720</td> </tr> <tr> <td colspan="2" style="text-align: center; padding: 2px;">Bank Branch IFSC Code : HDFC0000412</td> </tr> </table>												Bank Details		BankName		HDFC Bank		Bank Account No. : 50200011048720		Bank Branch IFSC Code : HDFC0000412	
Bank Details																					
BankName																					
HDFC Bank																					
Bank Account No. : 50200011048720																					
Bank Branch IFSC Code : HDFC0000412																					
Certified that the particulars given above are true & correct <div style="text-align: right; margin-top: -10px;">   Shop No. 3-9-10, Ashish Palace  Near Engg. College Chauraha  Lucknow  Ph: 0522-4060373 </div>																					
Authorised Signatory																					

Verified  
by  
AQUAMART  
Shop No. 3-9-10, Ashish Palace  
Near Engg. College Chauraha  
Lucknow  
Ph: 0522-4060373

AQUAMART

## INVOICE

Original/Duplicate/Triplicate

Invoice No.	: No	Purchase Order No.	
Invoice Date.	: PUR20-21/220	Purchase Order Date	: 474/M V V/KU S KA/2020/379/17
State	: 25/06/2020	Date of Supply	: 24/06/2020
	: UP	State Code - 0	Place of Supply

## Details of Dealer / Billed from

Name	AQUAMART Shop No. 3-9-10 Ashish Palace, Near Engg. College Chauraha Aliganj, Lucknow					Name	KMCU (REGISTRAR OFFICE)				
Address						Address	SITAPUR HARDOI BY PASS IM ROAD LUCKNOW				
TEL. NO.	0522-4060673					MOB.	8840458066				
GSTIN	09ESAPS1504M1Z1					GSTIN					
State	UP					State	UP				
Sl. No.	Name of the Product	HSN ACS	Qty	Rate	Amount	Taxable Value	CGST	SGST	Total		
1	ACMC OF KENT RO	8421	1	4,661.02	4,661.02	4,661.02	9%	419.49	9%	419.49	5,500.00
Total			1		4,661.02	4,661.02		419.49		419.49	5,500.00

Total invoice amount in words: Five Thousand Five Hundred Only

Total Amount Before Tax	4,661.02
Add: CGST	419.49
Add: SGST	419.49
Add: IGST	
Total Tax Amount : GST	838.98
Round Off :	
Total amount After Tax	5,500.00

<u>Bank Name</u>	HDFC Bank
Bank Account No.	: 50200011048720
Bank Branch IFSC Code	: HDFC0000412

Certified that the particulars given above are true &amp; correct

AQUAMART  
Shop No. 3-9-10 Ashish Palace  
Near Engg. College Chauraha  
For AQUAMART  
Ph. 0522-4060673

Authorised Signatory

verified  
Omisha  
AQUAMART स्टोरलॉपर  
खाली दिन विश्वासी  
भाला विश्वविद्यालय, लखनऊ

Original/Duplicate/Triplicate

INVOICE

		Purchase Order No.	: 474/M V V/KU S KA/2020/379/17
: No : PUR20-21/219 : 25/06/2020 : UP		Purchase Order Date	: 24/06/2020
State Code - 09		Date of Supply	: 25/06/2020
		Place of Supply	: LUCKNOW

## Details of Consignee / Shipped to

Details of Dealer / Billed from

AQUAMART  
Shop No. 3-9-10 Ashish Palace, Near Engg. College Chauraha Aliganj,  
Lucknow  
Ph. No: 0522-4060373  
GSTIN: 08EAPS1504M1Z

State Code - 09 State : UP State Code - 09

Name : KMCU (VICE CHANCELLOR OFFICE)  
Address : SITAPUR HARDOI BY PASS IM ROAD LUCKNOW  
MOB. : 8840458066  
GSTIN :

S.No.	Name of the Product	HSN ACS	Qty	Rate	Amount	Taxable Value	CGST		SGST		Total
							Rate	Amount	Rate	Amount	
1	ACMC OF AQUAGUARD MEGNA RO	8421	1	4,237.29	4,237.29	4,237.29	9%	381.36	9%	381.36	5,000.00
	Total		1		4,237.29	4,237.29		381.36		381.36	5,000.00

Total invoice amount in words: Five Thousand Only

Total Amount Before Tax 4,237.29

Add: CGST 381.36

381.36

Add: IGST

762.71

Total Tax Amount : GST

Round Off :

5,000.00

Total amount After Tax

5,000.00

Certified that the particulars given above are true &amp; correct

AQUAMART  
Shop No. 3-9-10 Ashish Palace  
Near Engg. College Chauraha  
Lucknow  
Ph: 0522-4060373

Authorised Signatory

PAID &amp; CANCELLED

Omisha

verified

by  
AQUAMART  
Near Engg. College Chauraha  
Lucknow  
Ph: 0522-4060373

10/11/2018

Customer's Personal Details :

Customer Name	BOY'S	HOSTEL					
Address	URDU	UNIVERSITY	IMR	ROAD			
	LUCKNOW	Phone		Mobile			

PIN

E-mail : ..... Customer Code .....

Product : ..... Model : Ag RO-02 Unit Sl. No. No. : .....

Received with thanks the sum of Rs. 4349.99/- Rupees 4349.99/- vide cash /cheque

No. ..... dated ..... drawn on ..... for 1/2/3 Year(s) being the service contract amount

for the above product. This service contract will be valid for the period from 20/11/2018 to 19/11/2011

for Aqua Mart

I/We agree to the terms and conditions of the Service Contract mentioned in this receipt.

(Signature of the customer along with official seal, if any)

CUSTOMER SERVICE DIVISION

#### Terms & Conditions

Under this contract, **Aqua Mart** undertakes to maintain your product used at the address mentioned above.

1. This contract provides for free replacement of consumables and periodical service to the product as below:

Particulars	UV Based Water Purifiers	RO Based Water Purifiers	(UV+RO) Based Water Purifiers
(a) No. of Periodical Service / Year	2	3	3
(b) Replacement Of Consumables Per year	One Pre filter candle and Carbon Block, Two Carbon Granules & Dual Cartridge Replacements for the model applicable.	One Pre filter Candle, Sediment Filter, pre Carbon, Post Carbon and Membrane.	One Pre filter Candle, Sediment Filter, pre Carbon, Post Carbon & Membrane.

- Only one set Filter will be change during AMC contract period only. (Including Membrane and other Filter)
- The Contract covers replacement of worn-out / exhausted parts, Including Ultra Violet Lamp with new / rectified spares for all products / attachments
- Any additional visits during the contract period as and when required in the event of any break down/malfunctioning of the equipment on intimation in this regard by the customer.
- The Contract shall not cover visits/replacement of parts under the following circumstances :
  - Damage caused to the equipment due to floods, fire, accident, riot, breakage, pest, misuse, improper or negligent use, tampering, leakage from pipes etc.
  - Damage caused to the equipment due to failure to observe the operating instructions and precautions as mentioned in User's Manual.
  - Defects due to usage of non-recommended spares.
  - Visits for customers re-training or for re-installation at different location
  - Defects/.failures resulting from servicing / repairs done by a person other than the authorised representative of **Aqua Mart**.
  - Where this equipment is under use for more than 8 hours a day continuously, unless otherwise agreed in writing by **Aqua Mart**.

With regard to repairing the existing worn-out / defective part(s) or replacing the same and ascertaining the presence of above circumstances, the decision of **Aqua Mart** shall be final. In any such event, **Aqua Mart** will submit a prior estimate for approval or bill for the work carried out at the prevailing rates.

Customer Copy

Contd.... Overleaf

Registered Office : Shop No. 3,9,10, Ashish Palace, Near Engineering College Crossing, Aliganj, Lucknow  
Ph.: 0522-4060673, Mob.: +91 9936844403

Call Helpline on 0522-4060673, 7388188860, 9936844403 for Service requests at 9 A.M-7 P.M.

Total  
1690  
3000  
4200  
850  
0

**a Mart**  
HOUSE OF WATER PURIFIER

**INVOICE CUM RECEIPT  
FOR SERVICE CONTRACT**

CONTRACT RECEIPT NO.

620

Customer's Personal Details :

Address	REGISTRATION OFFICE KMC UNIVERSITY
Address	REGISTRATION ROAD
Address	IMM LUCKNOW
Phone	Mobile 8953211144

Customer Code .....  
Model : Kent - RO Unit Sl. No. No. : .....  
Product : .....  
PIN : .....  
E-mail : .....  
Received with thanks the sum of Rs. 1349.99 (Rupees 1349.99/-) vide cash /cheque

No. ..... dated ..... drawn on ..... for 1 / 2 / 3 Year(s) being the service contract amount  
for the above product. This service contract will be valid for the period from 20/11/2018 to 19/11/2019

I/We agree to the terms and conditions of the Service Contract mentioned in this receipt.

*20/11/2018*

*[Signature]*

(Signature of the customer along with official seal, if any)

CUSTOMER SERVICE DIVISION

**Terms & Conditions**  
Under this contract, **Aqua mart** undertakes to maintain your product used at the address mentioned above.  
1. This contract provides for free replacement of consumables and periodical service to the product as below:

Particulars	UV Based Water Purifiers	RO Based Water Purifiers	(UV+RO) Based Water Purifiers
(a) No. of Periodical Service / Year	2	3	3
(b) Replacement Of Consumables Per year	One Pre filter candle and Carbon Block, Two Carbon Granules & Dual Cartridge Replacements for the model applicable.	One Pre filter Candle, Sediment Filter, pre Carbon, Post Carbon and Membrane.	One Pre filter Candle, Sediment Filter, pre Carbon, Post Carbon & Membrane.

2. Only one set Filter will be change during AMC contract period only. (Including Membrane and other Filter)

3. The Contract covers replacement of worn-out/ exhausted parts, Including Ultra Violet Lamp with new / rectified spares for all products / attachments

4. Any additional visits during the contract period as and when required in the event of any break down/malfunctioning of the equipment on intimation in this regard by the customer.

5. The Contract shall not cover visits/replacement of parts under the following circumstances :

- Damage caused to the equipment due to floods, fire, accident, riot, breakage, pest, misuse, improper or negligent use, tampering, leakage from pipes etc.
- Damage caused to the equipment due to failure to observe the operating instructions and precautions as mentioned in User's Manual.
- Defects due to usage of non-recommended spares.
- Visits for customers re-training or for re-installation at different location
- Defects/failures resulting from servicing / repairs done by a person other than the authorised representative of **Aqua mart**.
- Where this equipment is under use for more than 8 hours a day continuously, unless otherwise agreed in writing by **Aqua mart**.

With regard to repairing the existing worn-out / defective part(s) or replacing the same and ascertaining the presence of above circumstances, the decision of **Aqua mart** shall be final. In any such event, **Aqua mart** will submit a prior estimate for approval or bill for the work carried out at the prevailing rates.

Contd.... Overleaf

Customer Copy

Registered Office : Shop No. 3,9,10, Ashish Palace, Near Engineering College Crossing, Aliganj, Lucknow  
Ph.: 0522-4060673, Mob.: +91 9936844403

Call Helpline on 0522-4060673, 7388188860, 9936844403 for Service requests at 9 A.M-7 P.M.

प्रिय सायर्स

*Brijisha*

REGISTRAR  
KHWAJA MOINUDDIN CHISHTI  
LANGUAGE UNIVERSITY,  
LUCKNOW

**Khwaja Moinuddin Chishti Urdu, Arabi-Farsi University, Lucknow**

संख्या: 1245/ उअफावि / कुसका / 2018 / 379 / 17  
दिनांक: 12 नवम्बर, 2018

सेवा में:

मै0 एक्वा मार्ट,  
शॉप नं0-3, 9, 10, आशीष पैलेस,  
अलीगंज, लखनऊ।

**विषय:- कुलसचिव कार्यालय एवं पुरुष छात्रावास के आर0ओ0 की ए0एम0सी0 के संबंध में।**

महोदय,

उपर्युक्त विषयक अपने पत्रों दिनांक 01-11-2018 का संदर्भ ग्रहण करने का कष्ट करें, जिसके द्वारा विश्वविद्यालय के कुलसचिव कार्यालय एवं पुरुष छात्रावास में स्थापित आर0ओ0 की ए0एम0सी0 निम्नलिखित प्रस्ताव प्राप्त प्रेषित किया गया है:-

**कुलसचिव कार्यालय:-**

Sr.No.	Description	Qty	AMC	AMC Amount	CGST9%	SGST9%	Amount
01	Kent RO	01	1 YEAR	3686.44	331.77	331.77	4349.99

**पुरुष छात्रावास:-**

Sr.No.	Description	Qty	AMC	AMC Amount	CGST9%	SGST9%	Amount
01	Aquaguard Reviva RO	01	1 YEAR	3686.44	331.77	331.77	4349.99

उक्त प्रस्ताव को मा0 कुलपति महोदय द्वारा स्वीकृति प्रदान कर दी गयी है।

2- उपरोक्त कृपया सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित

भवदीय,

(शत्रोहन वैश्य) ०/८  
कुल सचिव

**पृष्ठांकन संख्या व दिनांक : उपरोक्त**

प्रतिलिपि निम्नलिखित को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित :-

- 1- निजी सचिव, कुलपति को मा0 कुलपति जी के सूचनार्थ।
- 2- निजी सचिव, वित्त अधिकारी को वित्त अधिकारी जी के सूचनार्थ।
- 3- वार्डन, पुरुष छात्रावास।
- 4- गार्ड फाइल।

(शत्रोहन वैश्य)  
कुल सचिव।

Bmisha

TIN : 09AKDPM5768L1ZH

BILL/CHALLAN/SERVICE CALL REPORT

Cust. Supp. No. 9918904170

**Tally**

Power of Simplicity

**SHUBHAM COMPUTRONICS**

Authorised (Tally Sales, Service &amp; Integrated Partner)

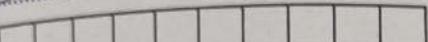
Sales office : 118/24, Kaushalpuri, Near Gumti Plaza, Kanpur-208012

Mobile : 9415052380, 9236194961, 9918044449

Branch Add. : 177/38, 11nd Floor, Furkan Complex, Gwyne Road, Aminabad, Lucknow-226018

Email : info@shubhamcomputronics.com • Web. : www.shubhamcomputronics.com


**TALLY  
CERTIFIED  
PARTNER**  
5 Star Sales & Solution Partner

Customer Name Shubham Computronics  
 Address Changaji Mainpuri Chisti (Aminabad)  
Dear 11m. Sitapur-Hamrai Road  
 Mob. :   
 GSTIN/UIN No. 09AAAASK1513A121

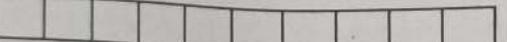
 SR. No. : 1715  
 Date : 12/12/2018

Visit	AMC	Chargable	On Line
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Problem Report TSS (Tally Software Services)  
Tally Version Update 6.4.9  
Cheque Print Configuration

Action Taken SR/1 done

Call Status OK  PENDING

Issued of Customer	Amount	
Sl. No.	Rs.	P.
<u>765521667</u>	<u>36</u>	<u>~</u>
Key No.		
Release		
E-mail ID <u>lpu@shubhamcomputronics.com</u>		
Contact Person <u>Brijendra</u>		
Contact No. 		

**CUSTOMER REMARK, FEEDBACK**

In Time	Out Time
---------	----------

Call Closed / View Paid & Call Closed

Poor  Average  Excellent

Rehan  
Customer Signature

Payment Mode : Cash  Cheque  Cheque No. & Date ..... Yet to be paid ..... 0918904182

Executive Name Shubham Jaiswal Executive Mob. No. 0918904182

Regd. Add. : 84/61/27, Himgiri House Opp. Tezab mill Campus, Anwar Ganj - Kanpur - 208003

AQUAMART

Shop. No. 3-9-10 Ashish Palace, Aliganj, Lucknow

GSTIN :09ESAPS1504M1ZI  
Original/Duplicate/Triplicate

## TAX INVOICE

Reverse Charge	: Yes	Transportation Mode	:
Invoice No.	: PUR18-19/1113	Vehicle No.	:
Invoice Date	: 12/02/2019	Date of Supply	:
State	: UP	State Code: 09	Place of Supply

## Details of Receiver / Billed to

## Details of Consignee / Shipped to

Name	: Aquamart				Name	KMCU KULPATI AWAS					
Address	: Shop No. 3-9-10 Ashish Palace, Near Engg. College Chouraha				Address	IIM ROAD LUCKNOW					
: Aliganj, Lucknow											
GSTIN	: 09ESAPS1504M1ZI				GSTIN						
State	: up				State	: UP					
Sl. No.	Name of the Product / Service	HSN ACS	Qty	Rate	Amount	Taxable Value	CGST	SGST	IGST	Total	
1	Aquaguard Ro Water purifier Compressive Amc	8421	1	3,685.55	3,685.55	3,685.55	9% 331.77	9% 331.77		4,349.99	
2											
Total		1		3,685.55	3,685.55		331.77	331.77		4,349.99	

Total invoice amount in words:

Total Amount Before Tax : 3,685.55

Add: CGST : 331.77

Add: SGST : 331.77

Add: IGST : 363.54

Tax Amount : GST : 363.54

Total amount After Tax : 4,349.99

Bank Name	HDFC Bank	Bank Details	Certified that the particulars given above are true and correct
Bank Account No.	: 50200011048720		
Bank Branch IFSC	: HDFC0000412		
Terms and Conditions			

and  
26/02/2019Verified  
Amit Sahoo  
v.c office (Campus office)For AQUAMART  
AQUAMART  
Authorised Signatory  
Ph: 0522 38818860  
0522 260673

Bmisha

19

A/W AVAS

KMC UNIVERSITY

19

A/W AVAS

KMC UNIVERSITY

<b>AQUAMART</b> Shop. No. 3-9-10 Ashish Palace, Aliganj, Lucknow										<b>GSTIN :09ESAPS1504M1ZI</b> Original/Duplicate/Triplicate			
Reverse Charge : Yes Invoice No. : PUR18-19/1118 Invoice Date : 12/02/2019 State : UP					Transportation Mode : Vehicle No. : Date of Supply : State Code: 09 Place of Supply :								
<b>PERFORMA INVOICE</b>													
<b>Details of Receiver / Billed to</b>										<b>Details of Consignee / Shipped to</b>			
Name : Aquamart Address : Shop No. 3-9-10 Ashish Palace, Near Engg. College Chouraha City : Aliganj, Lucknow GSTIN : 09ESAPS1504M1ZI State : up					Name : KMCL Lekha Karyalaya Address : IIM ROAD LUCKNOW GSTIN : State : UP								
<b>Sl. No.</b>	<b>Name of the Product / Service</b>	<b>HSN ACS</b>	<b>Qty</b>	<b>Rate</b>	<b>Amount</b>	<b>Taxable Value</b>	<b>CGST</b>		<b>SGST</b>		<b>IGST</b>		<b>Total</b>
							<b>Rate</b>	<b>Amount</b>	<b>Rate</b>	<b>Amount</b>	<b>Rate</b>	<b>Amount</b>	
1	Aquaguard Ro Water purifier Compressive Amc	8421	1	4,237.28	4,237.28	4,237.28	9%	381.36	9%	381.36	-	-	4,349.99
2													
<b>Total</b>					<b>4,237.28</b>	<b>4,237.28</b>		<b>381.36</b>		<b>381.36</b>			<b>762.72</b>
<b>Total invoice amount in words:</b>												<b>4,237.28</b>	
<b>  Bank Details  </b>												<b>381.36</b>	
<b>  BankName  </b>		<b>HDFC Bank</b>										<b>381.36</b>	
<b>Bank Account No.</b>		<b>: 50200011048720</b>										<b>763</b>	
<b>Bank Branch IFSC</b>		<b>: HDFC0000412</b>										<b>5,000.00</b>	
<b>  Terms and Conditions  </b>												<b>5,000.00</b>	
<i>Work done Verified 26/02/19 (P.O. office)</i>												<i>Certified that the particulars above are true and correct For AQUAMART M.T. Ph. 95224060673 Auth. Signatory</i>	



INVOICE CUM RECEIPT  
FOR SERVICE CONTRACT

CONTRACT RECEIPT NO.

645

Customer's Personal Details :

Address	ACCOUNT OFFICE	KMC	UNIVERSITY
	ITM ROAD		
PIN	Phone	Mobile	
E-mail:	Customer Code		

Product : Model : Ag. Magna RO. Unit Sl. No. No. :

Received with thanks the sum of Rs. 5000/- (Rupees 5000/-) vide cash /cheque

No. dated drawn on for 1/2/3 Year(s) being the service contract amount for the above product. This service contract will be valid for the period from 13/2/2019 to 12/2/2020

for Aqua Mart

I/We agree to the terms and conditions of the Service Contract mentioned in this receipt.

CUSTOMER SERVICE DIVISION

(Signature of the customer along with official seal, if any)

Terms & Conditions

Under this contract, **Aqua Mart** undertakes to maintain your product used at the address mentioned above.

1. This contract provides for free replacement of consumables and periodical service to the product as below:

Particulars	UV Based Water Purifiers	RO Based Water Purifiers	(UV+RO) Based Water Purifiers
(a) No. of Periodical Service / Year	2	3	3
(b) Replacement Of Consumables Per year	One Pre filter candle and Carbon Block, Two Carbon Granules & Dual Cartridge Replacements for the model applicable.	One Pre filter Candle, Sediment Filter, pre Carbon, Post Carbon and Membrane.	One Pre filter Candle, Sediment Filter, pre Carbon, Post Carbon & Membrane.

- Only one set Filter will be change during AMC contract period only. (Including Membrane and other Filter)
- The Contract covers replacement of worn-out / exhausted parts, Including Ultra Violet Lamp with new / rectified spares for all products / attachments
- Any additional visits during the contract period as and when required in the event of any break down/malfunctioning of the equipment on intimation in this regard by the customer.
- The Contract shall not cover visits/replacement of parts under the following circumstances :
  - Damage caused to the equipment due to floods, fire, accident, riot, breakage, pest, misuse, improper or negligent use, tampering, leakage from pipes etc.
  - Damage caused to the equipment due to failure to observe the operating instructions and precautions as mentioned in User's Manual.
  - Defects due to usage of non-recommended spares.
  - Visits for customers re-training or for re-installation at different location
  - Defects/failures resulting from servicing / repairs done by a person other than the authorised representative of **Aqua Mart**.
  - Where this equipment is under use for more than 8 hours a day continuously, unless otherwise agreed in writing by **Aqua Mart**.

With regard to repairing the existing worn-out / defective part(s) or replacing the same and ascertaining the presence of above circumstances, the decision of **Aqua Mart** shall be final. In any such event, **Aqua Mart** will submit a prior estimate for approval or bill for the work carried out at the prevailing rates.

Customer Copy

Contd.... Overleaf

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13/2/2019

CONTRACT RECEIPT NO.

644

Customer's Personal Details :

Line	V C	A W A V A S	K M C	U N I V E R S I T Y
Address	L I M	R O A D		
PIN		Phone	Mobile	

E-mail : ..... Customer Code : .....

Product : ..... Model : A2 Entrance ..... R0 ..... Unit Sl. No. No. : .....

Received with thanks the sum of Rs. 4349.99 (Rupees 4349.99/-) vide cash /cheque

No. ..... dated ..... drawn on ..... for 1/2/3 Year(s) being the service contract amount for the above product. This service contract will be valid for the period from 13/2/2019 to 13/2/2020

for **Aqua mart**

21/3/19

I/We agree to the terms and conditions of the Service Contract mentioned in this receipt.

CUSTOMER SERVICE DIVISION

(Signature of the customer along with official seal, if any)

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